

## CPC400 - Design Futures Team Lead

Location	Milton Keynes or London
Reporting to	Director of Human Connected Design
Working hours	37.5 hours
Contract type/duration	Permanent
Equal Opportunities	CPC is committed to ensuring it recognises equal opportunities
Date written	28.01.2021

### Human Connected Design

The Human Connected Design (HCD) directorate at the Connected Places Catapult is responsible for the strategic use of design, supporting the Catapult in its mission to help grow businesses, to build the UK economy and to service the creation of truly connected places. The directorate puts human needs at the heart of new innovations and technologies and is made up of three dynamic, creative teams namely; Design Futures, Human Insights and Connected Design. These teams include experts in service design, psychology, ergonomics, and human factors. The Design Futures team is a new team at the Catapult that will work across an exciting range of projects supporting our broader mission.

As a team leader in the directorate this will involve enabling the successful implementation of the new directorate strategy, focusing on the strategic role of design in creating an inclusive, circular economy.

### Purpose of the role

We are seeking an individual with significant industry experience of leading teams in the delivery of strategic design futures projects.

The successful candidate will support the Director in building and leading the Design Futures team. You will work closely with other directorate team leaders as well as the newly appointed Solution Architect to grow the directorate's influence and increase our impact.

You will provide inspirational team leadership and have relevant subject expertise. The role combines expert input into project development, scoping and delivery with senior leadership and team management responsibilities.

### Key Responsibilities

- Leading and managing the Design Futures team, including setting objectives, providing performance feedback, resourcing to projects, communicating corporate messages, and daily management.
- Leading on deliverables for commercial and research projects that require significant user research and design work.

- Leading the Design Futures team in the delivery of foresight and trends analysis, speculative design, systems thinking and policy design for projects across the Catapult.
- Supporting business development, project planning and resource management for external opportunities related to Design Futures.
- Driving team productivity ensuring the quality of the team's deliverables is to a high standard.
- Undertaking any other reasonable duties to support the Catapult in achieving its strategic outcomes and ensure effective business operations.

### **Required skills and experience**

- Demonstrable experience in multiple domains are required; these can include areas such as foresight, trends, horizon scanning, speculative design, policy design and systems thinking.
- Experience of managing multi-disciplinary teams as well as project delivery, including proven experience of team building.
- Demonstrable knowledge of strategic design and design futures methods with experience in using them in real-world projects.
- Proven experience of working within a business development role or environment, working to start, build and convert leads into new clients and project partners.
- Proven experience of managing relationships with colleagues and stakeholders at all levels, being approachable while persuasive.
- Demonstrable experience of guiding and supporting teams through the design, development, testing, deployment stages and reviewing the completed work effectively.
- Proven experience in matching project tasks with opportunities for development so that the team's potential is utilised to the maximum.
- An understanding of the UK and European collaborative R&D ecosystem would be advantageous.

**To apply for this role please email us on [jobs@cp.catapult.org.uk](mailto:jobs@cp.catapult.org.uk) with your CV and covering letter attached quoting the ref: CPC400**